

## SLU

Directly connect your customers to your network

## **SLU**

The SLU service allows the Operator to have a direct commercial relationship with its end-customer and to provide its ultra-broadband services without the intermediation of FiberCop, which only provides the physical resource (the copper pair).

#### **Service features**

#### Coverage

In all FiberCop 's serving area interface cabinets in the vicinity of which the Operator is located

#### **Delivery time**

System already active with another Operator 95% of systems on the agreed date

New systems 95% of systems within seven days from the date of the request

#### **TECHNICAL SUPPORT**

95% of TTs resolved within two days from date of report

#### Who is it for?

The service is suitable for infrastructure operators wishing to provide their customers with their services using the copper pair connection between the FiberCop cabinet and the end-customer.

The Operator's End-Customer who only has a business relationship with the Operator, even though they use a 'twisted pair' owned by FiberCop .

#### **Preliminary Services**

Colocation

#### **Description of the service**

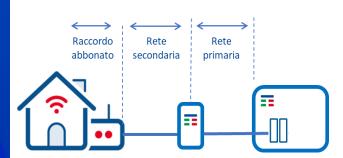
the **SLU** (Sub Loop Unbundling) service consists of renting the copper pair from the customer's stud to the FiberCop street cabinet where the Operator is colocated. If the SLU service is requested on a customer with an active number, you can request the service with simultaneous number portability (SLU + NP).

#### Use by the Operator

The **SLU** service allows the Operator's exclusive use of the telephone pair connecting its end-customer to the FiberCop cabinet. The end-customer may use its own transmission technologies provided that they are included in the SLU offer (voice services, ADSL services, VDSL services).

### **SLU**

The unbundled access service SLU is the elementary building block for providing VDSL services to the OLO's end-customer.



#### Network diagram: access network for ULL

FiberCop's copper access network is typically divided into three components: Subscriber stud and twisted pair connection to building box (lightwell, distributor)

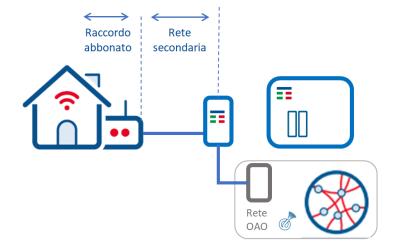
Secondary twisted pair connection between building box and serving area interface street cabinet

**Primary** twisted pair connection between serving area interface cabinet and Main Distribution Frame, including exchange to Operator locations.

## Network diagram: access network for SLU

The SLU service consists of renting out two of the three components of FiberCop 's access network to the Operator: the subscriber connection and the secondary.

The connection between the FiberCop cabinet and the Operator's cabinet is in copper.



#### <u>Prices</u>

The SLU service is a regulated service, tariffs are approved by AGCOM and are 'cost-oriented'. The tariff structure is divided into:

- Monthly
- · Contribution for installation already in operation with another Operator
- Contribution to implementation new installation



The SLU Offer is 'regulated', meaning it is subject to approval in all its aspects by the Italian Communications Regulator (AGCom) and is updated every year and published on this website in the Reference Offers section of this service.

#### **Regulatory conditions**

The service is exclusively for:

- Operators with an individual license or a general authorisation for telecommunications networks and services for public use which existed before the entry into force of Italian Legislative Decree no. 259 of 1 August 2003, containing the 'Electronic Communications Code' (referred to in Article 38 of the Code), as last amended by Italian Legislative Decree no. 70 of 28 May, 2012.
- Companies with a general authorisation for electronic communications networks and services pursuant to Art. 25 of Italian Legislative Decree no. 259 of 1 August 2003, as last amended by Italian Legislative Decree no. 70 of 28 May 2012.

# **==FiberCop**