



Wholesale Market

Wholesale Line Rental (WLR)

Support your customers with TIM
telephone switching equipment without
additional investment



Basic Telephone Service which acquires and fully manages its End-Customer, providing the same services delivered to TIM's Retail Customers.

Service features

Delivery time	Intervention times
Standard activation in working days Six days	Residential fault resolution within three hours of completion of second working day from reporting date two days

Who is it for?

The service is for the Operator's Residential and Business End-User.

Preliminary Services

Collection, Termination and Transit on the TIM fixed network

Description of the service

The Operator's end-customer is directly connected to TIM's telephone switching facilities, and all traffic generated by them is automatically routed from the TIM network to the interconnection facilities between the latter network and the Operator's. The end-customer has commercial relations solely with the Operator.

Following the configuration of the WLR service on the TIM network, the Operator can take advantage of a series of basic and ancillary services that allow its customers to:

- use the same services on their telephone line as are available to customers of TIM's fixed-line telephone service;
- make calls to TIM customers or other operators;
- receive calls from customers of TIM or other Operators;
- activate an ADSL Wholesale (Shared Bitstream) or VDSL Wholesale (Shared Bitstream NGA FTTCab or Shared VULA FTTCab) service on the same telephone access line.

The Operator requesting the WLR shall be offered:

- the wholesale resale of the fee relating to the low band of the copper pair frequencies connecting the end-customer's premises to the line stage (distribution frame) of Telecom Italia, with the related services;
- ancillary services that are functional to the marketing of WLR, consisting of services intended solely for the WLR Operator and which do not have a corresponding service at the retail level.



The WLR service can be requested for:

- active TIM network telephone lines, as already in use by an end-customer;
- inactive telephone lines;
- lines installed but not used by an end customer;
- lines to be installed and connected to the TIM public telephone network, POTS or ISDN type.

Through these types of access, the WLR service allows Operators to virtualise the customer's connection to their own network and to manage the customer directly:

- the configurations/performance of the access service (POTS or ISDN);
- routing or disabling traffic originating from the customer;
- taxation and billing of telephone subscriptions and consumption;
- temporary and/or permanent restrictions and disabling of incoming traffic;
- the processing of personal data and the updating of subscriber lists.

The configurations and access services offered by WLR are differentiated by type of customer (Residential or Non-Residential); some features are included in the basic service configuration, others are ancillary to the service itself and are only activated at the Operator's specific request.

Calls originated by the end-customer, except for calls to emergency services, are directly routed to the interconnection point specified by the Operator and are treated by TIM as collected interconnection traffic.

TIM guarantees compliance with the general traffic quality requirements by taking appropriate measures to maintain network integrity and the quality of services provided to interconnected operators and end customers.

Regulatory Conditions

The service is exclusively for:

- Operators with an individual license or a general authorisation for telecommunications networks and services for public use which existed before the entry into force of Italian Legislative Decree no. 259 of 1 August 2003, containing the 'Electronic Communications Code' (referred to in Article 38 of the Code), as last amended by Italian Legislative Decree no. 70 of 28 May 2012.
- Companies with a general authorisation for electronic communications networks and services pursuant to Art. 25 of Italian Legislative Decree no. 259 of 1 August 2003, as last amended by Italian Legislative Decree no. 70 of 28 May 2012.

WRL

The Offer relating to the WRL service is 'regulated', meaning it is subject to approval in all its aspects by the Italian Communications Regulator (AGCom) and is updated every year and published on this website in the Reference Offers section of this service.

Prices

POTS, ISDN BRA or PRA line valued at a monthly fee. For all pricing details, please refer to the Reference Offer in force.





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TIM SPA

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Tax Code/VAT no. and Milan Company Register no.: 00488410010
Entry in the Register of Producers of Electrical and Electronic
Equipment (AEE) IT080200000799
Share Capital €11,677,002,855.10 fully paid-up