



Wholesale Market

Trust Technology Suite

CEM and Digital Signature



Trust Technology Suite

Trust Technologies is the TIM Group's Certification Authority that manages resources and infrastructures to develop and integrate solutions for the digital identity and validation of people and things, and the management of the lifecycle of data and documents in compliance with Italian and European regulations.

Service features

Assurance

Trouble ticket resolution time within
8 hr working time.

Who is it for?

The service is for all operators wishing to include value-added and low-cost services in their connectivity offers.

Description of the service

Telecom Italia Trust Technologies Srl (Trust Technologies for short) is a TIM group company accredited as a Certification Authority.

The **Certification Authority** Trust Technologies's mission is to manage resources and infrastructures to develop and integrate solutions for the **digital identity and validation of people and things**, and the **management of the lifecycle of data and documents** in compliance with Italian and European regulations.

It is accredited by AgID as a **digital signature** provider for the **legal digital storage** of documents, as a provider of **certified email** services and as manager of the public **digital identity** service (SPID).



It also provides solutions for **Advanced Electronic Signatures** based on biometric data (so-called Graphometric Signature), **Electronic Invoice** to Public Administration and between Private Parties, **SSL Certificates** and Software Digital Signature Certificates. Trust Technologies' Digital Signature and Time Stamp services have obtained eIDAS certification (EU Regulation 910/2014 eIDAS Qualified Trust Service Providers).



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AN INFRASTRUCTURE BASED ON THREE DATA CENTRES

The security of Data, Information and Services is a defining element of the work of Trust Technologies. The technological infrastructure is unique in Italy in terms of its level of security and implemented in restricted areas in TIM Data Centres. In particular, the Services are provided from three different Data Centres.

BUSINESS CONTINUITY (Service delivery with constant quality) We restore and maintain our services in the event of unplanned interruptions, thanks to resources and procedures that allow us to ensure our customers the highest standards in the level of service operation.

DISASTER RECOVERY (Provision of the Service even in the event of a disaster) We guarantee the operation of our services even if there is a disaster at the Primary Site (destruction or inaccessibility of the premises, unavailability of staff).

Regulatory conditions

The service is exclusively for:

- Operators with an individual license or a general authorisation for telecommunications networks and services for public use which existed before the entry into force of Italian Legislative Decree no. 259 of 1 August 2003, containing the 'Electronic Communications Code' (referred to in Article 38 of the Code), as last amended by Italian Legislative Decree no. 70 of 28 May, 2012.
- Companies with a general authorisation for electronic communications networks and services pursuant to Art. 25 of Italian Legislative Decree no. 259 of 1 August 2003, as last amended by Italian Legislative Decree no. 70 of 28 May 2012.

Buy your service online!

If you want to buy the service for yourself or become a reseller:

- access the [WholesaleDigitalStore](#) site
- fill in the [form online](#)

If you are already our customer, you can easily purchase the service by accessing the Wholesale Cloud Automation platform.





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TIM SPA

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Tax Code/VAT no. and Milan Company Register no.: 00488410010
Entry in the Register of Producers of Electrical and Electronic
Equipment (AEE) IT080200000799
Share Capital €11,677,002,855.10 fully paid-up